



**KIDS  
LIFE**

## Frequently Asked Questions

**Q: What is the age of children who attend Kidslife?**

A: We invite all children Birth through 5th Grade to join us for Kidslife services.

**Q: Where and at what time do I check-in my child?**

A: You can check-in your child at their age-appropriate area starting 45 minutes prior to beginning of every main service. We are always happy to register you child even after service has started provided there is available space.

**Q: When do you have Kidslife?**

A: Your child can attend Kidslife during any one of our main services throughout the week. These include: English & Spanish midweek and weekend services as well as the Sunday night Young Adult Service. For all other classes and events see the Kidslife Care calendar for details.

**Q: What will my child do during service?**

A: Your child will have an amazing time as they experience a service designed just for them. It will include worship, fun and interactive Bible lessons, as they connect with new friends in life groups.

**Q: Is there a cost for my child to attend Kidslife?**

A: There is no cost for your child to attend Kidslife. We invite all kids to come and experience the fun we have during one of our services.

**Q: Do we change diapers?**

A: Yes, Our trained volunteers and Staff will help keep your child dry and happy. Please leave us two fresh diapers and a change of clothes. Fragrance-free, sensitive wipes are provided.

**Q: Who is watching my child?**

A: Our amazing volunteers are caring, loving, nurturing folks who love serving with children. Each volunteer has been through a thorough screening process and specialized child protection training program before they are able to serve in Kidslife.

**Q: If my child needs me during service, how will you contact me?**

A: We can easily reach you through your cell phone. When your child is checked into the area, one of our registrants will collect the number from you.

**Q: Will my child be fed?**

A: Children in our early childhood rooms receive a Kidslife provided snack during service. A list of snacks of Kidslife provided is displayed at each registration desk. Please note- no outside food is allowed in Kidslife.

For all nursery age children, we are happy to prepare a bottle for your little one. Please feel free to give us preparation instructions when checking in your child. Please note – no outside baby snacks or baby food is allowed in to be served to your child by Kidslife volunteers.

**Q: Do I need to pre-register my child?**

A: Not at all! You will be able to register your child when you arrive for service check-in. If this is your first time, we will be happy to walk you through the process it will only take a few minutes.

**Q: Can my child stay for multiple services?**

A: Absolutely! We have lots of families who attend multiple services and classes. Please let the registrant know when you check in you child which services or classes you plan to attend that day.

**Q: My child has been ill. Can they still attend Kidslife?**

A: Because we want to insure a great experience for all of our Kids, we require that children are fever-free for at least 24 hours prior to attending Kidslife. Children with other contagious illnesses such as lice, pink eye, diarrhea, hand-foot-mouth disease, etc. are asked not to check in until they are symptom-free. We will ask you to make sure your child is free of any visible signs of illness before returning to Kidslife.



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**Q: My child has just had vaccinations. Can they still attend Kidslife?**

A: We ask that children not attend Kidslife if they have had vaccinations within the last 24 hours.

**Q: Do you have a nursing room?**

A: Yes we do! A nursing room is provided for breastfeeding infants where mom can comfortably watch the service. Please feel free to ask your registrant where the nursing room is located.

**Q: My child has a diaper rash. Can the teachers apply diaper cream?**

A: Our staff and volunteers are unable to apply any lotions, creams, ointments, or medications. A parent is welcome to come re-apply any lotions, creams, or medications as needed.

**Q: How are the Kidslife areas kept clean?**

A: The single most important procedure to minimize the spread of infection is frequent hand washing. Proper hand washing includes sanitizing hands before feeding times and before and after diaper changes in addition to any other time the staff member or volunteer deems appropriate. Fresh latex-free gloves are changed before each diaper change. Before a baby occupies a crib, the linens are changed and the bed surface is cleaned before another baby occupies that crib. All toys and surfaces are disinfected after each service with a nontoxic, germicidal spray.

**Q: How is my child kept safe and secure?**

A: Kidslife uses a security check-in system in each area. Parents are issued a security token sticker and are required to return that token sticker when they pick up their child. In the nursery, each room is equipped with evacuation cribs in case an emergency ever arises. For urgent medical needs, a medical team is on call during church services.

**Q: In the event of an evacuation where will I pick up my child?**

A: Keeping your kids safe is our number one priority. In the event of an evacuation our trained staff and volunteers will take your child to a secure location, and held there where you can pick up your child. You can obtain the secure location information at your child's registration desk.

**Q: My child has a medical condition, behavioral diagnosis, special need or allergies. What are the accommodations?**

A: We love and welcome all children. We ask that you please notify us of any medical condition, behavioral diagnosis, special need or allergies at registration. We will work with you to meet your child's specific needs.

**Q: I want to attend a class. Is Kidslife Care offered?**

A: We often offer childcare for your child while you attend class. Be sure to check the Kidslife Care calendar on the Kidslife Web page for a complete list of available times.

**Q: Do you provide childcare for special events? If so, do I need to pre-register?**

A: This is event-to-event specific. We invite you to refer to the event-in-question on the website for childcare information. If there is no information listed regarding your event, please contact the ministry hosting the specific event. Contact information should be listed on the website.

**More Questions? Contact KidsLife**

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